



update

for Services Coordinators

ISSUE 8 - DECEMBER 2009

Ma mahi tahi tātou working together for children and young people with high and complex needs

Kia ora tatou

It was great to catch up with many of you at the National Services Coordinators Forum in Wellington last month. I know it is a big commitment for you to attend the day, so your time, input and feedback was very much appreciated.



Services Coordinators discussing goal attainment scaling

From those of you who provided feedback, we learned that:

- 48% of you said the day was very useful, 38% said it was mostly useful and 14% said the day had some usefulness
- the most popular topics were the team planning resources, goal setting and goal attainment scaling
- we noted from your feedback that you would like more time for group discussion
- some of you also wanted more time on some of the topics.

When I come to do the regional forums (hopefully in May, June and July 2010), we will be able to spend more time on topics, particularly on goal attainment scaling.

We also noted your interest in knowing when the regional practitioners forums are occurring. The proposed dates for 2010 are:

Dunedin	24 March
Christchurch	25 March
Wellington	30 March
Palmerston North	31 March
West Coast	26 April
Nelson	27 April
North Shore	7 May

Another round is planned to start in October 2010.

The [practitioners forum presentation](#) is now on the website, as well as:

- the [template for provider invoicing](#) (as presented by Emma during the forum)
- a [step-by-step guide to goal attainment scaling](#)

- a new [case study](#)

Remember that [Services Coordinators Updates](#) are also now available on the website.

Finance update – CYF as Lead Agency

Emma has sent you an update with the regional finance contacts for Child Youth and Family. We have been told that the most streamlined way to approve invoices for CYF is if you ask providers to send you a copy of the invoice they send to the National Accounting Centre (NAC). You can then alert the Site and Regional finance contacts to let them know about any problems with the invoice, or whether it can be paid, when they are asked for confirmation by the NAC.

Panel calendars

The 2010 [Application](#) and [Plan Approval Panel](#) calendars are now up on the website. Plans submitted to both Panels in January will have funding commence on 1 February. Close off for 1 February start date is midday Wednesday 20 January.

Application template

The new [application template](#) is now on the website. It looks a little different from the previous one, as each agency has added specific questions or things they want to prompt people to include. Remember that if you are asked to complete an application, you should be provided with the practitioners Case Presentation, the Interagency Management Group feedback to practitioners and any relevant reports.

New HCN Advisor

We are excited to be welcoming Robyn Rees to the position in Counties Manukau, Waikato, Bay of Plenty, Lakes. She commences on 16 December. This will also release Siobhan and Lisa back to their usual areas.

Wishing you all a very Happy Christmas and a relaxing summer break.

Ma mahi tahi tātou

Clare

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